Volunteer Opportunities:

Clinical License Retirees

Consumer Family Learning Center (CFLC)

Hotline Volunteers

Clinical License Retirees

The current plan and capacity for a retiree volunteer in this program will include duties such as:

- Mentoring new clinical staff to support them in their new role
- May provide some clinical supervision for some unlicensed clinical staff, such as Psy.D, AMFT, and/or AMSW, depending on clinical license held by volunteer.
- May provide some training/orientation to the New Supervisor's academy focusing on effective time management, transitioning into a new role and how to be an effective leader.
- Participate in department quality improvement projects to provide guidance, mentorship, and background for current projects.

For more information, contact:

KernBHRS Human Resources
661-868-6840
BHRSHumanResourcesHiring@kernbhrs.org

Consumer Family Learning Center (CFLC)

The goal of our volunteer program at the Consumer Family Learning Center (CFLC) is to promote peer support, socialization, and training opportunities. Volunteering helps people gain self-confidence that allows them to try new activities. We get to know each volunteer and build on their strengths. We try to find a fit with our new volunteers meaning that we work together to see what interests them and how much time they are able to volunteer with us. We have volunteers that come in an hour each week while others come in every day. We also link our members and volunteers to other community volunteer locations to gain experience in a variety of areas. Volunteering also allows our consumers to gain experience that they can include in their resumes to help them to obtain paid employment. We have had consumers that became volunteers and through volunteering gained experience that allowed them to join the workforce.

There are a wide variety of volunteer opportunities at the Consumer Family Learning Center. The Greeter is responsible for the lobby area at the CFLC. Duties include greeting all members and visitors, assisting guests with questions regarding the center and its classes, support groups, events, and activities. The Clerical Assistant is responsible for assisting with office work at the center. Duties include filing, making copies, posting flyers, and distributing monthly calendars. The Kitchen Monitor is responsible for the kitchen area. Duties include cleaning kitchen tabletops and counters as well as ensuring a safe and supportive environment in the kitchen area for members and guests. The Computer Lab monitor will assist with maintaining the computer lab for use by members. Some duties include helping members with basic computer use skills and maintaining a clean environment. The Group/Class Facilitator is responsible for leading or teaching a support group or class. Duties include providing a safe and supportive environment for members to share their experiences and/or using skills and abilities to teach others. The Committee Member/Participant serves on and participates at Kern County Mental Health committee meetings. Duties include advocating for peers and discussing and reviewing data in a group setting. Volunteers may also assist with routine quality review for the

Kern County Behavioral Health and Recovery Services Department. Duties include making phone calls and visiting different provider sites.

For more information:

Kern County Behavioral Health and Recovery Services Consumer Family Learning Center
Contact: Maricruz Pinon
Phone Number: 661-868-5064

Hotline Volunteers

An adult, under supervision, assists with the performance of crisis intervention through the Kern County Behavioral Health and Recovery Services Hotline program. The volunteer will assist in the provision of individual and family support to consumers and potential consumers of mental health services. The program provides crisis counseling, suicide intervention, and referrals for immediate crisis services. The program also provides information about community-based resources and assists individuals in making contact with those resources whenever possible, including other identified human-service needs. Appointments to this position do not acquire permanent Civil Service status.

Distinguishing Characteristics

This series is distinguished from other volunteer classes by the mandatory training that includes but is not limited to the following: Applied Suicide Intervention Skills Training (ASIST), Electronic Records Training (Anasazi/Cerner), and KCMHH "Boot Camp." In addition, there is a one-year commitment of 8 hours a week for each volunteer. 30 hours of observation and staff review.

Essential Functions

- Receive telephone calls from Kern County residents who may be consumers or potential consumers of mental health services.
- Gathers, records patient data into electronic medical record system.
- Learns crisis management skills and implements training to assist callers through difficult situations.
- Refers callers to services and resources.
- Other duties as assigned.

Employment Standards

Be 18 or older.

May not be an active client receiving services through Kern County Behavioral Health and Recovery Services or a Kern County Behavioral Health and Recovery Services.

Health Contract Provider due to conflict of interests and confidentiality concerns.

Be a U.S. citizen, lawful permanent resident alien, or a non-citizen with proof of eligibility to work in the United States.

Ability to

Interact with other people in moments of crisis with reliable instincts and positive, compassionate attitudes.

Supplemental

A background check may be conducted for this classification.

For More Information:

Kern County Behavioral Health and Recovery
Services Contact: Cassandra Deras-Coker
Phone Number: 661-868-8104
E-mail: CDeras-Coker@Kernbhrs.org